



Wednesday, April 27, 2005 - Center of New Hampshire Radisson Hotel

Partial Workshop Schedule

6:30 a.m. REGISTRATION



Rick Doherty

8:00-9:30 a.m. KEYNOTE PRESENTATION:

I Can Do It Enough Said....How to Succeed When Life Gets in the Way

Rick Doherty, President, The Doherty Group

9:00 a.m. EXHIBIT HALL OPENS

10:00-11:00 a.m. STUDENT WORKSHOP (Open to all attendees)

Happiness in Health Care: Your Choice

Rita Losee, ScD, RN, CEO, MotivACTion Enterprises

10:30 a.m. - 12:00 p.m. CONCURRENT SESSIONS

The Aging Population -Nutritional Supplements For Arthritis to Diabetes in Geriatric Care

Steve Ottariano Rph, Clinical Herbal Pharmacist, Clinical Staff Pharmacist, VA Medical Center Manchester, NH

Oxygen Therapy and the Use of Conserving Devices in Rehabilitation and at Home

Raymond Flagg,CRT, Respiratory Program Director, Greenbriar Terrace Health Care

Customers for Life: Five-Star Customer Service, The Key to Excellent Employee Relations and Patient Care

Robin Sutherland, VP, Vice President, Service Delivery, Veritude

Understanding and Assisting Adults with Neurobehavioral Disorders

Austin Errico, PhD, Neuropsychologist, Lakeview Neurorehabilitation Center

12:15-1:15 STUDENT WORKSHOP (Open to all attendees)

Foundations of the Focused Resume

Susan K. O'Brien, Founder & CEO Career Management Services

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1:30 - 3:00 p.m CONCURRENT SESSIONS

Increasing the Immune Response - Staying Healthy the Natural Way

Steve Ottariano Rph, Clinical Herbal Pharmacist, Clinical Staff Pharmacist, VA Medical Center, Manchester, NH

Memory Aging and Alzheimer's - A Primer on Dementia Treatments, Services and Current Research

Charlie Zoeller, Associate Program Director, Alzheimer's Association of VT/NH

Unlock Your Possibilities: Never Settle For Less Than You Are

Rita Losee, CEO MotivACTion Enterprises

Taking Care of Yourself with Guided Imagery, Reiki and Essential Oils

Gale Lyman, RN, Owner, Lyman Training and Consulting

3:30-5:00 p.m. CONCURRENT SESSIONS

Diabetes Update

Della Flanagan, RD, CDE, MEd, BC-ADM, LD, Diabetes Program Manager, Concord Hospital

Basic Pain and Symptom Management

Sue Neal, RN, Clinical Services Director, Beacon Hospice

Integrating Reiki and Health Care

Gale Lyman, RN, Owner, Lyman Training and Consulting